

## Electronic Acknowledgement Receipt

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| <b>EFS ID:</b>                              | 2406403  |
| <b>Application Number:</b>                  | 10670632   |
| <b>International Application Number:</b>    |  |
| <b>Confirmation Number:</b>                 | 6850   |
| <b>Title of Invention:</b>                  | Help option enhancement for interactive voice response systems |
| <b>First Named Inventor/Applicant Name:</b> | Patrick M. Commarford  |
| <b>Customer Number:</b>                     | 40987  |
| <b>Filer:</b>                               | Richard A. Hinson/Sarah Scott                                  |
| <b>Filer Authorized By:</b>                 | Richard A. Hinson  |
| <b>Attorney Docket Number:</b>              | BOC9-2003-0061 (431)   |
| <b>Receipt Date:</b>                        | 31-OCT-2007  |
| <b>Filing Date:</b>                         | 25-SEP-2003  |
| <b>Time Stamp:</b>                          | 16:46:04   |
| <b>Application Type:</b>                    | Utility under 35 USC 111(a)                                    |

### Payment information:

|  |        |
|--|--------|
| Submitted with Payment                   | yes    |
| Payment was successfully received in RAM | \$810  |
| RAM confirmation Number                  | 2591   |
| Deposit Account                          | 500951 |

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:  
Charge any Additional Fees required under 37 C.F.R. Section 1.16 and 1.17

### File Listing:

| Document Number  | Document Description                             | File Name                 | File Size(Bytes) /Message Digest                  | Multi Part /.zip | Pages (if appl.) |
|--|--|---------------------------|---|------------------|------------------|
| 1  |  | 6169-431_ROA_10312007.pdf | 386649<br>0de46De68d4d2256c159577cd93e3027b8ec43e | yes              | 17               |
| <b>Multipart Description/PDF files in .zip description</b> |  |                           |   |                  |                  |
|  | <b>Document Description</b>                      |                           | <b>Start</b>                                      |                  | <b>End</b>       |
|  | Request for Continued Examination (RCE)          |                           | 1   |                  | 1                |
|  | Amendment After Final                            |                           | 2   |                  | 2                |
|  | Claims   |                           | 3   |                  | 12               |
|  | Applicant Arguments/Remarks Made in an Amendment |                           | 13  |                  | 17               |

**Warnings:**

**Information:**

|   |                        |              |  |    |   |
|---|------------------------|--------------|--|----|---|
| 2 | Fee Worksheet (PTO-06) | fee-info.pdf | 8194<br>a3cd59a05e4600584629178c1d618a19921c9335 | no | 2 |
|---|------------------------|--------------|--|----|---|

**Warnings:**

**Information:**

|                                     |        |
|-------------------------------------|--------|
| <b>Total Files Size (in bytes):</b> | 394843 |
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**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.